

# Centre Céramique

## Individual Music Card terms and conditions

### General

- These terms and conditions apply to the rental of a rehearsal room using an individual music card (10-session card).
- Renter refers to the person purchasing the card and using the rehearsal room.

### Booking

- A music card entitles the holder to 10 separate one-hour rehearsal slots.
- Rehearsal rooms must be booked in advance via Centre Céramique's webshop.
- Bookings are subject to availability.

### Validity

- The music card is strictly personal and intended for individual use. Sharing the card or booking on someone else's behalf is not permitted.
- The music card is valid for 24 months after purchase.
- Unused sessions will not be refunded.
- A transitional arrangement applies for physical music cards already purchased. These cards can still be used up to and including 31 December 2026. They expire after this date and any remaining credit cannot be used or refunded.

### Cancellation or change

- Bookings cannot be cancelled.
- If you want to change a booking, please contact Publieksservice:  
[publieksservice@maastricht.nl](mailto:publieksservice@maastricht.nl) | +31 (0)43-350 56 00

### Use of the space

- The room may only be used for independent music study; the renter may not use it for teaching or taking classes.
- Centre Céramique reserves the right to reschedule the booking. Centre Céramique will contact the customer in the event of a rescheduling.
- The music school is closed during school holidays. It is however possible to rehearse during the library's opening hours if space is available.
- The renter must follow Centre Céramique's house rules.
- Exceeding the time booked may result in the deduction of an extra session or additional charges.

### Materials and equipment

- The renter must treat the space and any instruments/equipment present with due care.

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- Any damage or defects must be reported to the reception desk immediately. The renter will be charged for any costs incurred due to careless use.

## **Violation of the terms and conditions**

- In the event of a violation of the terms and conditions, Centre Céramique reserves the right to invalidate the 10-session card without the holder being entitled to a refund.